



## Out of Home Care Program

### Job Package

### Permanent Part Time

### Therapeutic Youth Worker

### Tamworth

#### **Pathfinders**

Pathfinders' Out of Home Care Program provides a safe and nurturing environment for young people and who are in need of alternative accommodation due to being unable to live with their parents or foster carers. We are currently looking for part time Therapeutic Youth Workers to assist in the Intensive Therapeutic care of these young people.

You will be required to work shift work including sleepovers and hours will be on an "as needed" basis. This role may be required to work within all other areas of OoHC Programs located within the Company.

The successful applicants will work with team members in developing and providing a safe, nurturing and home-like environment for Children and Young People in residence utilising the programs Circle of Courage and Sanctuary model philosophy.

Pathfinders residential program aims to provide a therapeutic home-like environment for residents with high and complex needs, build positive coping strategies and maintain and develop links between the residents and their birth families and community. The program aims to meet high standards for health, education, vocation and social competencies amongst all residents.

The OoHC foster care program attends to the needs of children aged 0-18 years of age. The basis of this program is assisting authorised foster carers to meet the needs of children young people in all areas of life.

The Pathfinders SIL program supports young people on the path to independent living. Support packages are developed by caseworkers to meet individual needs of clients so they can confidently navigate life after care.

### **Role of the Therapeutic Youth Worker**

The role of the Therapeutic Youth Worker will be to deliver high quality therapeutic supports that holistically address the needs of children and young people. The Therapeutic Youth Worker will work closely with the ITC House Leader, Caseworker, Therapeutic Specialist and other therapeutic staff to provide therapeutic care in a home-like environment that supports young people to heal from trauma and live fulfilling lives.

The Therapeutic Youth Worker will require knowledge and understanding of the issues that affect Aboriginal communities, societies and cultures in NSW. Willing to advocate on behalf of Aboriginal young people and their families in providing cultural support and provide services to Aboriginal and non-Aboriginal children, young people and families.

Therapeutic Youth Workers will consistently apply the ten essential elements to therapeutic care in all their daily tasks and interactions with children and young people in Pathfinders care.

The Therapeutic Youth Worker will also be required to build strong relationships with Aboriginal agencies to support and strengthen families and cultural connections.

## Essential criteria

- Relevant Diploma in Youth Work, Community Services or equivalent or willingness to obtain, staff with experience may be eligible to apply for RPL
- Ability to interact with and form healthy relationships with young people.
- Commitment to ethical work practices including maintaining professional boundaries.
- Knowledge and understanding of issues that affect Aboriginal communities, societies and cultures in NSW.
- Demonstrated ability to implement case plans, behaviour support plans and safety plans for young people with complex and challenging behaviours.
- Demonstrated ability to work therapeutically with young people with social, emotional and behavioural difficulties.
- Ability to work both independently and as part of a team.

- Ability to work, if required, within all other areas of OoHC Programs located within the Company.
- Demonstrated high level verbal and written skills, computer skills along with knowledge particularly of Microsoft Office 2010 (MS Word, MS Outlook, MS Internet Explorer etc).
- Demonstrable understanding of Confidentiality.

## Conditions

This position is identified as child related employment and Prohibited persons under the Child Protection Act 2012 are not eligible to apply. The successful applicant will be required to provide a current Working with Children Check Number and a National Criminal History Check.

Applicants are also required to:

- Follow a rotating roster.
- Be on call on a rotating roster as needed
- Adopt the Pathways program philosophy and engage in training when provided, including WHS.
- Provide First Aid Certificate or willingness to obtain.
- Provide a copy of unencumbered driver's licence.
- Provide a current paid NSW Working with Children check number.
- Provide a current National Criminal History check.

## Inquiries

**Application Enquiries** –Please email: [hr@pathfinders.ngo](mailto:hr@pathfinders.ngo)

## Guide for applicants

Pathfinders observe EEO principles when selecting and recruiting staff. Positions are offered on the basis of merit, that is, the applicant considered to be the most capable of doing the job is selected.

Qualifications, experience, skills, standard of work, and personal qualities relevant to the position advertised are considered when making the decision.

## How to apply

***Applicants MUST follow these steps to be considered for the position.***

1. Prepare a typed application which includes:
  - A statement against each of the essential and desirable selection criteria for the position, giving examples to demonstrate how you meet them.
  - A current resume detailing your relevant skills and experience.
  - A photocopy of your relevant academic qualifications.
  - The names and phone numbers of two current work related Referees (at least one referee should be a recent supervisor).
  
2. Please email applications to [hr@pathfinders.ngo](mailto:hr@pathfinders.ngo)

## Interview

If you are selected for an interview, you will be contacted by telephone. If you need wheelchair access, an interpreter because you are hearing impaired, or have any other requirements, please advise so we can make appropriate arrangements.

Interviews are conducted by a selection panel.

Only questions related to the requirements of the position will be asked.



## Position Description

**Permanent Part time**

**Therapeutic Youth Worker**

Position Title:	Therapeutic Youth Worker
Responsible to:	ITC House Leader
Program:	Out of Home Care
Supervises:	Nil
Position Status:	Permanent Part Time
Locations:	Tamworth
Salary:	SCHADS Award <b>Level 4</b> (negotiable based on experience and qualifications)
Hours:	Variable on basis of shifts worked

### Purpose of position

To deliver high quality therapeutic supports to young people in Out of Home Care (OoHC) in a therapeutic home-like environment.

The role of the Therapeutic Youth Worker will be to deliver high quality therapeutic supports that holistically address the needs of children and young people. The Therapeutic Youth Worker will work closely with the ITC House Leader, Caseworker, Therapeutic Specialist and other therapeutic staff to provide therapeutic care in a home-like environment that supports young people to heal from trauma and live fulfilling lives.

The Therapeutic Youth Worker will require knowledge and understanding of the issues that affect Aboriginal communities, societies and cultures in NSW. Willing to advocate on behalf of Aboriginal young people and their families in providing cultural support and provide services to Aboriginal and non-Aboriginal children, young people and families.

The Therapeutic Youth Worker will also be required to build strong relationships with Aboriginal agencies to support and strengthen families and cultural connections.

## Reporting relationship and accountabilities

### **Therapeutic Youth Worker will:**

1. Be responsible to the ITC House Leader
2. Implement strategies and tasks set by the ITC House Leader, Caseworker and Therapeutic Specialists to achieve the goals of the Intensive Therapeutic Care Service.
3. Participate in the day-to-day operations of the OOHC Service Work with the Pathfinders Management and staff when required.
4. Adhere to the Staff Code of Conduct.

## Specific tasks and responsibilities

### **Position and Organisational Responsibilities**

The key responsibilities are as follows but are not limited to:

- Work to provide a caring, stable and structured home-like care environment for Children and Young People in accordance with Pathfinders Policy and Procedures, Philosophy, Principles and the NSW OOHC standards
- Provide day to day care for Children and Young People in ways which meet their developmental needs (physical, emotional, intellectual and spiritual), and have a positive effect on their self-esteem, attachment and security, in accordance with duty of care requirements and agency processes and philosophies

- Perform a range of care and development tasks such as maintaining the physical environment, domestic duties, attending to health, nutrition, medical, educational and recreational needs of Children and Young People
- Provide appropriate therapeutic supports and assistance to Children and Young People who have experienced abuse/neglect, trauma, separation, grief and loss and who present with challenging behaviours
- Assist Children and Young People to develop social skills, problem solving and independent living skills as appropriate to their age and stage of development
- Participate in the delivery of Behavioural Support Plans including management strategies, awareness of behavioural triggers and engaging in a therapeutic culture within the house.
- Maintain appropriate daily notes using the AIMS system, vehicle logbook and any other paperwork relevant to the service to an acceptable standard
- Model behaviours, values and actions that will provide positive reinforcement for Children and Young People in Care in accordance with the Circle of Courage and Sanctuary model principles.
- Maintain professional and personal boundaries with staff and clients at all times
- Adhere to the Staff Code of Conduct
- Attend and participate in regular staff meetings, professional development meetings, reflective practice sessions and supervisions.
- Respect the confidentiality and human rights of the Children and Young People at all times
- Actively participate in all matters or issues which foster teamwork and overall service quality such as group supervisions.
- Positively promote the agency and build networks with other agencies
- Present all accounts, timesheets and financial matters for or processing to House Manager
- Ensure that Pathfinders property and vehicles are maintained to the appropriate standard
- Work shift, weekend and public holidays as directed.
- Be required to be on call on a rotating roster as needed
- Complete all reasonable tasks as directed by the Pathfinders Supervisory structure House Manager and Area Manager.

### **Professional Development**

- Attend supervisions with the ITC House Leader or Area Manager for support, debriefing and discussion of issues that may need action.
- Pursue ongoing personal and professional development in order to enhance contribution to the organisation.

### **Industrial Relations**

- To be aware of the relevant Awards and conditions.

## **Pathfinders - Purpose and Goals**

Pathfinder's vision is that all Children, Young People and their Families have a home and family where they feel they belong, are free from abuse, neglect, discrimination and inequality and are able to achieve and contribute to their full potential in Australian society.

Pathfinders provides our Families, Children and Young People with opportunities to build strong and permanent relationships and be cared for in ways which build and expand their personal skills and life opportunities.

## **Pathfinders Vision**

The Pathfinders vision is to develop thriving communities in which all people can fully participate and develop freely through mutual trust and acceptance. We see this being achieved through collaborative strategies and best practices, a strong and respectful workforce, and advancing bold and progressive ideas and policies.

## **Pathfinders Mission**

Our mission is to empower people to live with hope and equal opportunity to reach their potential. We provide hope through purpose and passion; generously sharing our expertise, knowledge and resources to make a transformative difference. We create equal opportunity by facilitating access to education, employment and safe housing; breaking down barriers that are obstacles to growth and independence.



## Pathfinders Principles of Service

The following principles guide our provision of services to children, young people and their families: -

- Our practice will reflect the rights of children, young people and their families to social justice, economic and social equality and self-determination and to be free from discrimination on the basis of religion, gender, race, sexuality or disability
- Quality service provision on the basis of equity and need
- Community based, collaborative approaches to the provision of services
- Individualised, flexible case planning using a strengths-based intervention model that ensures the safety, emotional security and connectedness of our clients
- Culturally appropriate interactions with families and children are paramount
- Participation of our clients and stakeholders in the process of service delivery and planning
- Continuous service development and quality improvement through ongoing evaluation and review

## Pathfinders across the New England and Mid North Coast

Pathfinders is now located in offices across the New England, at Moree, Inverell, Glen Innes, Tamworth, Muswellbrook and Armidale and the Mid North Coast at Kempsey, Taree, Port Macquarie and Coffs Harbour.

Our services continue to grow with our organisation now supporting children, young people and their families with supported accommodation services, family support services, juvenile justice, youth work, child protection, family referral services and Out of Home Care services.

### ***Pathfinders programs and services include:***

- Youth social, recreational and vocational programs
- Family referral services to ensure assistance gets to families and their children when they need it
- Information and referral assistance to link client with appropriate support agencies
- Refuge and supported accommodation services to young people
- Full time residential support for young people in out of home care
- Juvenile justice support services to assist young people to reintegrate into our communities
- Child protection and family referral services
- Field placement and training for local TAFE and University students seeking employment in human services
- Provision of residential out of home care services, foster care support programs and foster care programs for children and young people under the guardianship of the Minister for Community Services

- Provision of family preservation services, supervised contact, therapeutic camps/activities and after care services to vulnerable children, young people and their families

I acknowledge and have read and understood my responsibilities associated with this Job Description.

\_\_\_\_\_  
**Employee Signature**

\_\_\_\_\_  
**Date**